

UHI | NORTH, WEST AND HEBRIDES
A TUATH, AN IAR IS INNSE GALL

Where Learning Means More



Welcome to our Get Ready to Study Session

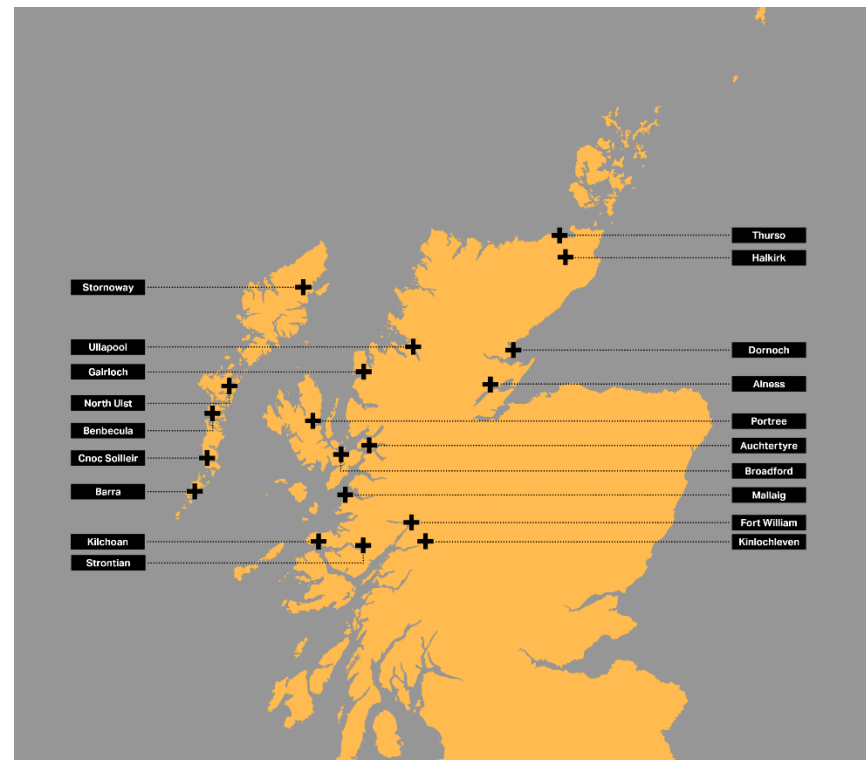
These are designed to help you feel confident and prepared, whether you are coming straight from school or returning to education after a break.

We're here to help!

Whether you need support with your funding application, timetable, tech setup, or enrolment, our friendly staff — including the Funding Team — will be on campus to guide you.

UHI North, West and Hebrides is Scotland's newest college following the merger of UHI North Highland, UHI Outer Hebrides and UHI West Highland.

With 9000 students, 600 staff and 19 campuses and centres across the North and West Highlands, Skye, and Outer Hebrides, *UHI North, West and Hebrides* is one of the largest partners of **UHI**, a regional further and higher education partnership.



Student Hub Log In - Log in to the portal

Logging in to the Portal will let you see exactly where you are in your learner journey and alert you to any outstanding tasks that are still to be completed.

Setting up your UHI Account - Information for Students - Setting up your UHI account

This will give you a step-by-step account of how to set up your UHI account.

UHI IT Service Desk and how it can help you: IT and Digital Infrastructure

If you are having IT issues, please visit our **ServiceDesk page** for details on how to report faults/requests or **start a live chat** with to one of our Servicedesk staff.

You can also email us at: **servicedesk@uhi.ac.uk**

UHI ServiceDesk is open from:

09:00 – 17:00 Monday to Friday

For contact out with our core hours, we aim to offer live support from:

17:00 to 20:00 Monday to Thursday

12:00 to 16:00 Saturday & Sunday.

When Operators are available through **Live Chat**, **UniDesk** and **Email**.

Useful Links to information that will help guide you.

- + [Student Awards Agency Scotland - SAAS - Funding Your Future](#)
- + [Fees and Funding - UHI North, West and Hebrides](#)
- + [Student Services - UHI North, West and Hebrides](#)
- + [Essential student skills](#)
- + [Student Services - Mental Health and Wellbeing](#)

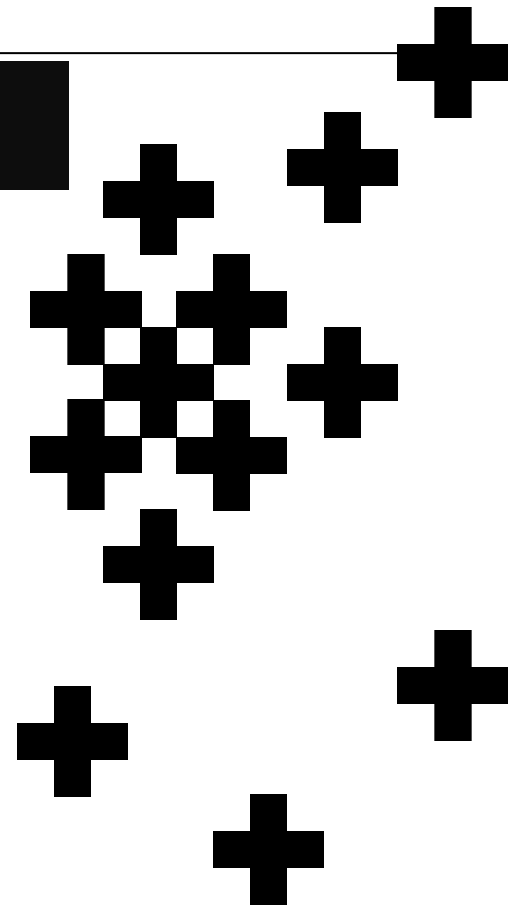
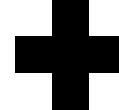
Useful Videos

How to Apply for Student Funding | UHI - Funding Video

Enrolment - How to enrol on your course video

UHI NWH North West and Hebrides - Where learning means more video

Welcome and introduction video



Useful Email Addresses

FE funding email - funding.nwh@uhi.ac.uk

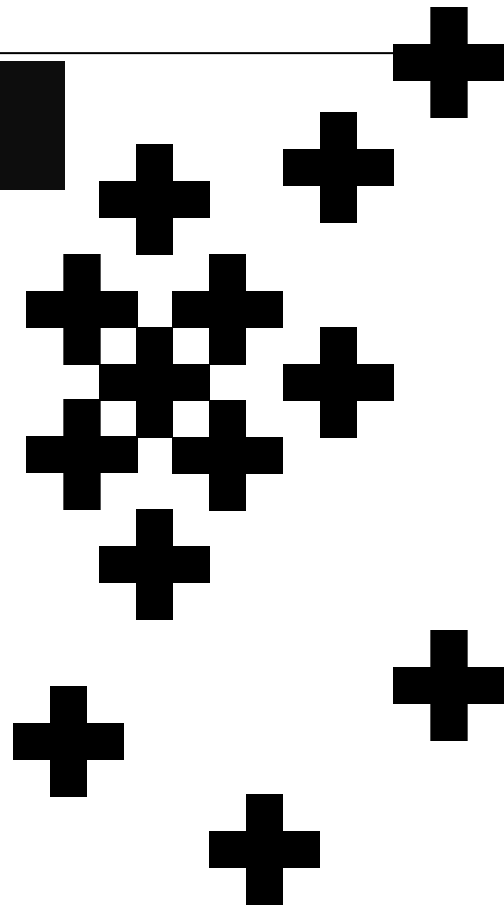
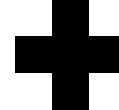
Student Support email - studentsupport.nwh@uhi.ac.uk

Library email. Also, digital support - library.nwh@uhi.ac.uk

Admissions – admissions.nwh@uhi.ac.uk

Student Records – registry.nwh@uhi.ac.uk

Student Wellbeing - studentwellbeing.nwh@uhi.ac.uk



HISA – Student association

The **Highlands and Islands Students' Association** (HISA) is a membership organisation, and charity - tasked with representing all students who study at the University of the Highlands and Islands (UHI) and its twelve partners.

Run by students, for students, HISA exist to make students' lives better by ensuring students have a strong voice across the UHI campuses. Their team of Student Officers are elected by their members every year, to represent the priorities of students.

HISA is also here to help you enjoy your time as a student - they can help you with supporting your student-led Clubs & Societies, organising events and running campaigns.

Contact HISA:

General enquiries: **hisa.enquiries@uhi.ac.uk**

Visit **HISA** find out more

Q & A

Please feel Free to ask any questions and if you would prefer a one to one chat with one of our advisers please put your name in the chat and we will call you after the session.



Thanks
Moran-taing

