



NORTH, WEST AND HEBRIDES A TUATH, AN IAR IS INNSE GALL

UHI North, West and Hebrides FE Complaints 2025_26: Quarter	Q1
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Total number of complaints considered at FE	8
Number closed at stage 1 within 5 working days	2
Number closed at stage 1 in more than 5 working days	3
Number closed at stage 2 within 20 working days	0
Number closed at stage 2 in more than 20 working days	0
Average number of days to close stage 1	8
Average number of days to close stage 2	0
Number of complaints open/outstanding for period	3