

2025 Internal board effectiveness review for North, West & Hebrides

The North, West & Hebrides internal board effectiveness review was conducted using Jisc Online Surveys. The survey ran for 20 days over May and June of 2025 had a 100% response rate with 13/13 Board members returning their ratings on a scale of 1(disagree) to 10 (strongly agree) for each of the 36 questions asked.

There were no scores below 70% to warrant a “poor” rating, two scores of over 95% to achieve “excellent”. The remaining 34 questions have 28 rated “good” or “very good” There were seven areas which will require action to improve from “Fair”

An excel spreadsheet has been constructed to give a first glance overview, showing where the Board is doing well and where there could be improvements. The ratings given were poor, fair, good, very good and excellent.

Please see link here [Internal effectiveness review.xlsx](#)

A survey analysis has been attached to this paper which shows the breakdown in the range of responses to each question.

Please see link to analysis here [Print Survey Analysis Online Surveys.pdf](#)

Ellen Campbell

Secretary to the Board of Management

11th June 2025